

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903389

Credit Memo Amount: \$135.00

Customer ID: BLKPBV Customer Name: BELK PRIVATE BRAND VENDOR

Chargeback Ref #: C36317960670415 C56341820013092 C56341820016090 C5 Cust. PO #: 3631796 5634182 5662190

Check #: 1007205 Invoice #: \_\_\_\_\_

AR Ref #: 12155487

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: carton ID on the ASN did not match with the carton ID on the physical carton

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid mis-ship - Per supporting documents Carton ID does not match cartons shipped per the ASN

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_