

Chargeback Credit Memo Request Form

Date: 2/5/2020 Chargeback Case #: CB1903384

Credit Memo Amount: \$50.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1191107056 Cust. PO #: 0057904901

Check #: 556389 Invoice #: _____

AR Ref #: 12155710

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Merchandise shipped to the wrong DC

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____