

Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1903380

Credit Memo Amount: \$2,328.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1702199 RC1703890 RC1703919 RC1703924 Cust. PO #: 826335 733735 744270 756617

Check #: 39485 Invoice #: _____

AR Ref #: 12155461

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 01-ASN MISSING/INVALID

Investigator: Fun Fang,Richard Ye

Responsible Party: EDI

Note: VALID per Richard, Customer profile set up Issue caused by EEC Team - vendor # is required in ASN but it was not set up in the original ASN.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____