

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1903373

Credit Memo Amount: \$84.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 6322278512 Cust. PO #: 63222785

Check #: 1837604 Invoice #: 30764194

AR Ref #: 86806

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery. UPS returned to WDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____