

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1903372

Credit Memo Amount: \$64.60

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 5953069012 5422270612 Cust. PO #: 59530690 54222706

Check #: 1837604 Invoice #: 30719854 30599302

AR Ref #: 86806

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: ALID - customer refused delivery. UPS returned to SD3.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____