

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1903370

Credit Memo Amount: \$97.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4897700 4917756 4919480 Cust. PO #: 5272177 5761160 5927997

Check #: 1837604 Invoice #: 4897700 4917756 4919480

AR Ref #: 12156498

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_