

# Chargeback Credit Memo Request Form

Date: 4/17/2020 Chargeback Case #: CB1903369

Credit Memo Amount: \$135.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4878530 Cust. PO #: 5732162

Check #: 1837604 Invoice #: 4878530

AR Ref #: 12156498

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: US Production

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_