

# Chargeback Credit Memo Request Form

Date: 3/31/2020 Chargeback Case #: CB1903366

Credit Memo Amount: \$100.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 30391944 Cust. PO #: 5869521

Check #: 1837604 Invoice #: 30391944

AR Ref #: 12156502

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: Late ASN/856

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied by Macy's as it is late ship - no other evidence to rechallenge -

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_