

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903363

Credit Memo Amount: \$706.53

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS188204450-CS193558782 Cust. PO #: see attached

Check #: 2401398 Invoice #: _____

AR Ref #: 86554

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but did not find item cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____