

# Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1903355

Credit Memo Amount: \$2,178.93

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS192368947-CS194494426 Cust. PO #: see attached

Check #: 2401398 Invoice #: \_\_\_\_\_

AR Ref #: 86556

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: Tried and True Overcharge

Investigator: Yinghua Gu

Responsible Party: US Production

Note: per Roger & Ying, these are valid credits as per Hellen's approval: free orders on items that we approved up to a approved quantity

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_