

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903348

Credit Memo Amount: \$237.60

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5991238014_1 Cust. PO #: 5991238014

Check #: 50083 Invoice #: _____

AR Ref #: 86543

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SD2

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____