

Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903347

Credit Memo Amount: \$817.43

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R579019444SHTG Cust. PO #: 12404220

Check #: 50083 Invoice #: _____

AR Ref #: 12156215

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____