

# Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1903338

Credit Memo Amount: \$662.13

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS192415693-CS192693184 Cust. PO #: see attached

Check #: 2392171 Invoice #: \_\_\_\_\_

AR Ref #: 86267

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: Tried and True Overcharge

Investigator: Yinghua Gu

Responsible Party: US Production

Note: per Roger these are valid credits as per Hellen's approval: free orders on items that we approved up to a approved quantity

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_