

# Chargeback Credit Memo Request Form

Date: 12/6/2019 Chargeback Case #: CB1903333

Credit Memo Amount: \$66.02

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS186972488/CS191443633 Cust. PO #: CS186972488/CS191443633

Check #: 2383227 Invoice #: \_\_\_\_\_

AR Ref #: 85886

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis Information  
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_