

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903332

Credit Memo Amount: \$237.33

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190910739 1190913995 1190913995 Cust. PO #: 0049981903 0050667704

Check #: 556389 Invoice #: _____

AR Ref #: 12155710

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by DLS, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____