

Chargeback Credit Memo Request Form

Date: 12/5/2019 Chargeback Case #: CB1903330

Credit Memo Amount: \$417.11

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS191855894 Cust. PO #: CS191855894

Check #: 2383227 Invoice #: _____

AR Ref #: 85886

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: Valid- Missing parts, customer did not receive Box 2 of 2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____