

Chargeback Credit Memo Request Form

Date: 12/10/2019 Chargeback Case #: CB1903329

Credit Memo Amount: \$318.90

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS182237614/CS188486735/CS189692579/CS190410549 Cust. PO #: CS182237614/CS188486735/CS189692579/CS190410549

Check #: 2383227 Invoice #: _____

AR Ref #: 85886

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: Mis-shipped
Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____