

Chargeback Credit Memo Request Form

Date: 12/10/2019 Chargeback Case #: CB1903328

Credit Memo Amount: \$267.26

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA189168968-CS190431611 Cust. PO #: see attached

Check #: 2383227 Invoice #: _____

AR Ref #: 85886

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: ALID - Mis-ship, customer received wrong item. CS did not find it cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____