

# Chargeback Credit Memo Request Form

Date: 12/9/2019 Chargeback Case #: CB1903321

Credit Memo Amount: \$158.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9712188 Cust. PO #: 12528808

Check #: 46593 Invoice #: \_\_\_\_\_

AR Ref #: 12156376

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid overstuffed cartons per Susan reclaim with factory claim #CKLP-190284

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_