

Chargeback Credit Memo Request Form

Date: 1/13/2020 Chargeback Case #: CB1903319

Credit Memo Amount: \$249.60

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9742359 Cust. PO #: 12555091

Check #: 46593 Invoice #: _____

AR Ref #: 12155790

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-UPC

Detailed Description: Missing/Incorrect UPC barcode on polybag/ship ready carton for Ecomm Merchandise

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated on Missing/Incorrect UPC barcode on polybag/ship ready carton for Ecomm Merchandise based on photographic evidence provided by customer. Corrective action has been taken to prevent further occurrences going forward.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____