

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903318

Credit Memo Amount: \$3,810.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9719145/146/9710522 Cust. PO #: 12390435/12390437

Check #: 46593 Invoice #: _____

AR Ref #: 12155790

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Labeling

Detailed Description: improperly placed GS1-128 label

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid, SV2 improperly placed shipping label as per Kohl's requirement. Ron C is aware of it and has addressed this issue with SV2 to ensure they follow the shipping guidelines

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____