

Chargeback Credit Memo Request Form

Date: 6/3/2020 Chargeback Case #: CB1903312

Credit Memo Amount: \$6,195.10

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30596670SC 30596675SC 30596676SC 30598209SC 306041 Cust. PO #: 1KSLDS3A 6WQBY72L 5CNXYA1K 1KSLDS3A 34VAW17Q 1ZNXK

Check #: 112559585 Invoice #: _____

AR Ref #: 86463 86458

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: After disputing with Amazon 3 times they paid us back \$4,519.01 and denied the rest. This is shipment from Oct/Nov 2019 and we have provided everything we can - We have no other evidence to re-challenge a shortage claim that is from 2019.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____