

Chargeback Credit Memo Request Form

Date: 12/5/2019 Chargeback Case #: CB1903307

Credit Memo Amount: \$60.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 265615216 265819597 266035153 Cust. PO #: 41427156-1 41497077-1 41570429-1

Check #: 92415 Invoice #: _____

AR Ref #: 86633

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____