

# Chargeback Credit Memo Request Form

Date: 12/5/2019 Chargeback Case #: CB1903306

Credit Memo Amount: \$120.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 266357171 265280812 265627628 Cust. PO #: 41678029-1 41313077-1 41431542-1  
265703561 265775229 41456783-1 414810

Check #: 92572 92415 Invoice #: \_\_\_\_\_

AR Ref #: 86578 86633

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_