

# Chargeback Credit Memo Request Form

Date: 12/5/2019 Chargeback Case #: CB1903305

Credit Memo Amount: \$280.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 265960098 265966120 266028789 Cust. PO #: 41546189-1 41566728-1 41567876-1  
266048702 266215619 41575022-1 416667

Check #: 92572 92415 Invoice #: \_\_\_\_\_

AR Ref #: 86578 86633

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_