

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903302

Credit Memo Amount: \$156.80

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9721515 Cust. PO #: 12530207

Check #: 46593 Invoice #: \_\_\_\_\_

AR Ref #: 12155784

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_