

# Chargeback Credit Memo Request Form

Date: 12/10/2019 Chargeback Case #: CB1903298

Credit Memo Amount: \$498.40

Customer ID: PETCO Customer Name: Petco

Chargeback Ref #: DMQ4926216 Cust. PO #: 10713867

Check #: 1431819 Invoice #: 4926216

AR Ref #: 4926216

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Reclaim to Customer

Note: Dispute denied by Petco, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_