

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903297

Credit Memo Amount: \$27,226.95

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-0919D-00284-DSNC-0919C-00038 Cust. PO #: \_\_\_\_\_

Check #: 46593 Invoice #: \_\_\_\_\_

AR Ref #: 86149

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: SEPTEMBER 2019 DELINQUENT ORDER CHARGE  
SEPTEMBER 2019 UNIT CANCELLATION CHARGE

Investigator: Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Per Ping, they are valid September Late Shipment Charges SD2 & SD3 \$27,226.95 Late Ships resulting from inventory & alt bin issues and shortage of staffing & equipment.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_