

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903292

Credit Memo Amount: \$405.30

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9572657/9561423/9591398/9628373/9628372 Cust. PO #: 12146940/12224429/12224435/12470931

Check #: 43907 Invoice #: _____

AR Ref #: 12155403

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Routing/Carrier

Detailed Description: more than one shipment for a PO

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied - per Kohl's, WOD did not communicate with Kohl's TMS for exemption - we did not obtain written confirmation

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____