

Chargeback Credit Memo Request Form

Date: 12/9/2019 Chargeback Case #: CB1903289

Credit Memo Amount: \$787.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9561287/1286/9615489/9561297 Cust. PO #: 12404237/12404247

Check #: 43907 Invoice #: _____

AR Ref #: 12156283

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid overstuffed cartons, reclaim with factory claim #CKLP-190287,CKLP-190288

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____