

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903287

Credit Memo Amount: \$11,957.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9561104/9670711/9657287/9612339/9612340/9694231 Cust. PO #: 12390435/12390437/12390453

Check #: 43907 Invoice #: \_\_\_\_\_

AR Ref #: 12155401

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Labeling

Detailed Description: IMPROPERLY PLACED GS1-128 LABEL

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID Per Kohl's label placement is incorrect. Labels are not placed on second largest side of cartons. Ron C is aware of this issue and he has addressed this with SV2 and request them to put up a label guideline on the floor for Kohl's label requirement

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_