

Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB1903286

Credit Memo Amount: \$853.90

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 1800658 Cust. PO #: 2037887 2020122

Check #: 1832157 Invoice #: _____

AR Ref #: 12155642

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: Failure To Consolidate Same Day Shipments

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied, per Macy's this is a valid charge as we fail to consolidate same day shipment. Shipment from 11/18/2019, request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____