

Chargeback Credit Memo Request Form

Date: 4/17/2020 Chargeback Case #: CB1903276

Credit Memo Amount: \$337.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4878288 4878532 4878565 4878651 Cust. PO #: 5732162

Check #: 1835055 Invoice #: 4878288 4878532 4878565 4878651

AR Ref #: 12156117

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: US Production

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____