

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903269

Credit Memo Amount: \$57.36

Customer ID: HAYNEEDLEDS Customer Name: Hayneedle.com

Chargeback Ref #: DM-10656422 Cust. PO #: 90703464

Check #: 1114193 Invoice #: _____

AR Ref #: 85975

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Laura Yee,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____