

# Chargeback Credit Memo Request Form

Date: 5/21/2020 Chargeback Case #: CB1903261

Credit Memo Amount: \$1,045.66

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084287605VCBSINV30587778SC  
30587779SC 30587780SC Cust. PO #: 5LFHSS2T 5B3WWS4N 2JFRZLZG  
8PI9CU5N 8LXVFBAK

Check #: 112511368 Invoice #: \_\_\_\_\_

AR Ref #: 86308

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close - this is deduction from 11/22/2019

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_