

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1903259

Credit Memo Amount: \$1,822.05

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084287657VCBSINV Cust. PO #: _____

Check #: 112511368 Invoice #: _____

AR Ref #: 86311

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO On-Time Accuracy

Investigator: Ping Gao

Responsible Party: Warehouse-SAV/SV2

Note: Valid charges for late shipments from Savannah for shipments from Aug through Nov in 2019. August 2019 Savannah not yet fully ready for increased Drop Ship volume following LDC close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____