

# Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1903257

Credit Memo Amount: \$430.34

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084287605VCBSINV  
1084287705VCBSINV Cust. PO #: \_\_\_\_\_

Check #: 112493063 Invoice #: \_\_\_\_\_

AR Ref #: 86129

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Packaging

Detailed Description: Ship In Own Container

Investigator: Linda Qian,Snowy (Jie) Chen

Responsible Party: US Production

Note: Per Snowy/Linda, we started shipping to Amazon in our own cartons but each category of our cartons has to be certified by Amazon. Not all of our cartons are certified so we will get some of this packaging violation when our cartons does not meet Amazon's requirement.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_