

# Chargeback Credit Memo Request Form

Date: 12/23/2019 Chargeback Case #: CB1903252

Credit Memo Amount: \$2,000.00

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0093594 701-NCF-0093593 Cust. PO #: 0002956754 0002956753 0002956837  
701-NCF-0093592 70 0002774957

Check #: 3590485 Invoice #: \_\_\_\_\_

AR Ref #: 12156042

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT  
701-NCF-0093594 701-NCF-0093593 701-NCF-0093592 701-NCF-0093590

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. PO 0002774957 had a 10/23/19 cancel date and was scheduled to ship in 10/22/19. Carrier emailed and arranged a 10/25/19 pick-up appointment. No notification to Distribution was made to request extension. On PO Numbers 0002956837, 0002956753, and 0002956754 - Cancel date was 10/30/19. Extension was requested and granted to ship 11/01/19 (see attached) but carrier rolled and shipment did not occur until Monday 11/04/19.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_