

Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1903250

Credit Memo Amount: \$1,270.69

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30515718SC 30515895SC 30552269SC 30552654SC 305576 Cust. PO #: 1PA4BNZK 6VLHXU3C 84Z9UJ4C 8NCPLXTV 7KLHNRUX 2Q2TO

Check #: 111264296 Invoice #: _____

AR Ref #: 86098

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 30515718
Shortage Claim for Invoice - 30515895
Shortage Claim for Invoice - 30552269
Shortage Claim for Invoice - 30552654
Shortage Claim for Invoice - 30557611
Shortage Claim for Invoice - 30558079
Shortage Claim for Invoice - 30559061

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$359.87 denied the rest - Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____