

# Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1903249

Credit Memo Amount: \$161.42

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30433523SC Cust. PO #: 8R1XMR4A

Check #: 111264296 Invoice #: \_\_\_\_\_

AR Ref #: 86098

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 30433523

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_