

Chargeback Credit Memo Request Form

Date: 4/22/2020 Chargeback Case #: CB1903241

Credit Memo Amount: \$1,108.80

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084259679VCBSINV
1084259650VCBSINV 1084260420VCBS Cust. PO #: _____

Check #: 111223016 Invoice #: _____

AR Ref #: 85864

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO On-Time Accuracy

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID Per Stephanie and Maronda's investigation, All PO'S were shipped after the In DC/Cancel date during peak holiday season which trigger late ship chargeback.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____