

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1903240

Credit Memo Amount: \$250.42

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084260237VCBSINV
1084260281VCBSINV Cust. PO #: _____

Check #: 111223016 Invoice #: _____

AR Ref #: 85864

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: Carton Content Accuracy

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____