

# Chargeback Credit Memo Request Form

Date: 3/26/2020 Chargeback Case #: CB1903228

Credit Memo Amount: \$334.70

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30476602SC Cust. PO #: 7M5H549J

Check #: 111200769 Invoice #: \_\_\_\_\_

AR Ref #: 85844

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. We already submitted BOL/PL and we have no other evidence to dispute again as it is from 2019. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_