

Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903209

Credit Memo Amount: \$648.87

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0093380 Cust. PO #: 0098980239

Check #: 3354003 Invoice #: _____

AR Ref #: 12155706

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: YOUT Division Name: Youth(13)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ROUTING

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: per Mike, Charge Back Validated. Pallet weight was not taken into account when ship method was decided. Product weight for shipment was 4674.16 lbs. Additional pallet weight of 550 Lbs. put shipment weight past 5000 Lbs. Order processing coordinator was made aware of this oversight and reminded to always take pallet weigh into consideration.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____