

# Chargeback Credit Memo Request Form

Date: 12/6/2019 Chargeback Case #: CB1903205

Credit Memo Amount: \$140.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 262219903-263062306 Cust. PO #: see attached

Check #: 89795 Invoice #: \_\_\_\_\_

AR Ref #: 85347

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: Laura Yee,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - Warehouse shipped late.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_