

# Chargeback Credit Memo Request Form

Date: 11/22/2019 Chargeback Case #: CB1903190

Credit Memo Amount: \$10.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc. (Drop Ship)

Chargeback Ref #: SLAS WKE 10/11/19 Cust. PO #: 30588931

Check #: 1037469 Invoice #: \_\_\_\_\_

AR Ref #: 85955

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ACC Division Name: Accessories(91)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: SHIP LATE

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Warehouse shipped late.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_