

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903186

Credit Memo Amount: \$225.00

Customer ID: MCX Customer Name: The Marine Corps Exchange (MCX)

Chargeback Ref #: CN488928 Cust. PO #: 2133896

Check #: 3763781 Invoice #: _____

AR Ref #: 12155692

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Mis-shipment

Detailed Description: Carton contents do not match ASN - over, short, or substitution

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Per CB the GS1-128 label contents do not match ASN. This is possibly a labeling error.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____