

Chargeback Credit Memo Request Form

Date: 11/20/2019 Chargeback Case #: CB1903185

Credit Memo Amount: \$154.75

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 44266 44498 Cust. PO #: 7850421020 7900421265

Check #: Multi Checks Invoice #: 44266 44498

AR Ref #: 12747 12798

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Merchandise Billed Not Shipped [22]

Investigator: _____

Responsible Party: Canada Office

Note: Request CM to write off shortage charge back after customer denied the dispute but no further evidence to re-challenge.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____