

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1903184

Credit Memo Amount: \$1,214.32

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 3351142212 3451727312 4732291212 4812359112 Cust. PO #: 33511422 34517273 47322912 48123591

Check #: 1832157 Invoice #: 30157444 30230920 30504476 30501312

AR Ref #: 85979

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim. Responsible Party = 3rd Party UPS

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_