

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903179

Credit Memo Amount: \$108.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 30291368 Cust. PO #: 4241312

Check #: 1832157 Invoice #: 30291368

AR Ref #: 12155638

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: No/Unusable ASN at Mdse Recpt.
No/Unusable ASN-per ctn charge

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____